RETAIL SERVICE PACKAGES SUMMARY & PRICING

RescueManager™ Services	Supplies At Additional Cost		Supplies Included		
SERVICES	Basic	Standard	Basic Plus	Standard Plus	Premium Plus
Online AED program management	✓	✓	✓	✓	✓
Automatic alert notifications	✓	✓	✓	✓	✓
General phone technical support	✓	✓	✓	✓	✓
Notification of manufacturer or FDA recalls	✓	✓	✓	✓	✓
State EMS registration assistance	✓	✓	✓	✓	✓
Access to the AED program library	✓	✓	✓	✓	✓
Automatic shipping for expiring pads and batteries	at add'l cost	at add'l cost	cost included	cost included	cost included
Medical Direction: (not provided in CO, KY, MA, MS, MT, NM, TN)		✓		✓	✓
Post-event data download and review		✓		✓	✓
Temporary loaner AED provided as needed					✓
On-call services: AED update/upgrade/recall services (CA only)					✓
Annual fee per AED	\$75	\$150	\$225	\$300	\$340
ADDITIONAL SERVICES AND PRODUCTS					
Adult pads, replacement post-rescue	Varies based on make and model				
Pediatric pads, replacement post-rescue	Varies based on make and model				
Battery, replacement post-rescue	Varies based on make and model				
Post-event data download and review	\$250	Included	\$250	Included	Included
Temporary loaner AED	\$100	\$100	\$100	\$100	Included
AED update/upgrade/recall services, per AED	\$150	\$150	\$150	\$150	Included
Annual Servicing (includes AED & cabinet), add'I fee per AED per year	\$100	\$100	\$100	\$100	\$100
M	\$600	\$600	\$600	\$600	\$600
Monthly Servicing (includes AED & cabinet), add'I fee per AED per year					
State EMS registration services, per AED, per each state & locality, one time fee	\$40	\$40	\$40	\$40	\$40

